



**Global white label IT service provider into the channel**

## Who we are

ITEC is a trusted global white label IT service provider into the channel. We assist our partners with a wide range of IT services to maximize the potential of new technologies required by today's customers.

- ✓ Global white label IT service provider
- ✓ Experts in delivering IT services globally
- ✓ The "complete supply chain"
- ✓ Part of the Exclusive Group

### Our strengths:

- ✓ Over 10 years focused purely in delivering professional, managed and support services
- ✓ Proven track record in national and international projects
- ✓ Multi-vendor and multi-technology accreditations

## What we do

We provide domestic and international design, implementation and support services for the technology areas such as unified communications & collaborations, wireless, cyber security, cloud and end user computing on behalf of Distributors, Resellers, Service Providers and Vendors.

### Design

- ✓ Pre-sales, consultancy, audits, surveys & planning

### Logistics

- ✓ International shipping, warehousing, spares & hardware management

### Implementation

- ✓ Remote & on-site engineers, multi site deployment & configuration, project management

### Support

- ✓ 24\*7 365 days UK based TAC, break-fix maintenance and network monitoring

## Why us

Our **Global Services** provide comprehensive value and expertise to channel partners in the form of white label managed services from project management, spares management and implementation to full managed support services.

### We can:

- ✓ Help you to develop greater gross margin
- ✓ Increase recurring revenues
- ✓ Give you an edge against competition
- ✓ Enable you to extend your global project reach
- ✓ Extend your service offerings
- ✓ Enable you to build stronger & more strategic customer relationships
- ✓ Enable you to win bigger domestic and international projects

An  company

### Contact

Tel: +44 (0)1189 777 100  
Email: [enquiries@itec-is.com](mailto:enquiries@itec-is.com)

### Global HQ

ITEC Intelligent Services Ltd.  
Rosa, Mulberry Business Park, Fishponds Lane, Wokingham, RG41 2GY, UK

[www.itec-is.com](http://www.itec-is.com)

## We have an edge

- ✓ One stop shop for all support services (End to end IT support services)
- ✓ Experienced in domestic & international deployments
- ✓ Pick & choose required service elements
- ✓ Flexible/modular approach
- ✓ Global logistics
- ✓ True end to end services from design and project management through to ongoing support



## Our IT Services



### Design

- Technical Consulting
- IT Architecture
- Audit & Planning



### Logistics

- Full Logistics Management
- Hardware Delivery
- Spares Management



### Implementation

- Remote & On-site Engineers
- Project Management
- Pre staging & Acceptance Testing



### Support

- Maintenance & Monitoring
- 24\*7 365 days Helpdesk
- Managed Services & ITO

## Our Technologies



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